



Energy Assessor Accreditation is a Government requirement. It gives the public confidence that people completing Energy Assessments in their home or building can be trusted and will operate in a professional manner. Joining the Government-approved Northgate accreditation scheme is easy and affordable. Most importantly, working with Northgate gives you access to time-saving systems that can also increase earnings.

### Northgate Energy Assessors

## Accreditation, profit, performance

Northgate Accreditation not only checks and monitors Assessors, it also supports you with up-to-date systems, making EPCs and DEC's easier, more accurate and you more profitable.

#### Necessary by law

All Energy Assessors must join a Government-approved accreditation scheme in order to practice. Once an Energy Performance Certificate (EPC), or Display Energy Certificate (DEC) has been produced, it must be lodged with a central Government register.

Only approved members of accreditation schemes are able to lodge with the central register.

*Northgate is a highly sought-after accreditation organisation because we offer far more than just accreditation for corporate and individual customers.*

#### UK-wide coverage

We are licensed to operate accreditation schemes UK-wide, for all types of property of building, including Air Conditioning Energy Assessments. We offer a consistent quality service that builders, owners, landlords and tenants can rely on.

In Scotland, we are a protocol organisation which essentially performs the same role as an accreditation scheme.

#### Easy to join

Joining us is easy; applicants need to submit:

- A completed and signed application form
- A basic criminal records disclosure certificate (where required)
- Proof of Energy Assessor qualification
- Proof of Professional Indemnity Insurance cover (Northgate can also provide this)

#### What does an accreditation scheme do?

All applicants undergo a number of checks before membership is granted to ensure all accredited Assessors are suitably qualified, fit and proper to practice.

Once accredited all Assessors are issued with a code of conduct and procedures to follow that ensures consistent and accurate energy assessments. Northgate monitor quality and manages any complaints from the public.

*"Let's make change work"*

“Compare M&S with other high street chains and you get the idea, Northgate are the M&S of EPC solutions.”

*Matt Arnold, Independent Energy Assessor*

Northgate doesn't just ensure the reliability of Energy Assessors; it transforms EPC quality, overhead, efficiency and earnings, too.

## Why choose Northgate?

- We have Energy Assessor schemes in every UK region, providing a nationwide “one-stop shop” service
- Our EPC portal is user friendly and can be accessed from anywhere, allowing you to issue certificates in the field when necessary.
- We have a strong technical support team with accredited, practising Energy Assessors answering your calls.
- Essential Continuous Professional Development is provided free of charge.
- We provide online storage space for your site notes and images, therefore allowing you to become paperless. This is a safe and secure storage facility for 15 years.
- Our mobile software is a simple solution for producing EPCs; it dramatically reduces the time our Energy Assessors spend on a job.
- As a software provider employing our own in-house specialist energy software development team, Northgate can easily keep up to date with any Government changes.

## Quality and customer service

As a highly experienced, public services focused organisation, we realise the importance of quality. Energy Assessment is an emerging profession and quality is particularly important to ensure reliability of Energy Certificates for the future. We operate an ISO 9001-based quality standard based on continuous improvement.

Our scheme is uniquely accredited to BS 27001 Information Security standard which means data held about Energy Assessors together with the properties and buildings they assess is secure and well managed.

As a company with a long track record in the public sector, we believe that it is our responsibility to contribute to broader debates around public policy to promote community well-being for us all. As an accreditation scheme we actively participate in and contribute to energy efficiency matters. We are able to voice the issues that matter to both Energy Assessors and convey feedback from the owners, landlords, tenants and builders who receive the certificates.

Why not ask someone who is already a member of our accreditation scheme? We'll put you in touch.

### Let's talk

With Northgate you get cost-effective innovation from public service experts. We help you increase efficiency and provide excellent service. Let's meet and discuss it.

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### About Northgate Public Services

Teamwork, transformation, results. These three words summarise what you get from Northgate. Most of all, results.

Northgate is a public sector and utilities specialist that operates within strategic client partnerships to make change work for you. We help you transform your business processes, streamline the customer experience and reduce overhead.

Northgate clients achieve lower costs, less paperwork, better performance and more joined-up working. Northgate partners over 95% of UK local authorities and every UK police force.

Our technology manages over 40% of the country's social care records, processes over £12 billion of revenues and benefits, drives the electoral administration systems for 18 million people, manages over three million local authority and housing association properties worldwide, supports the national system for reporting police performance and enables real-time monitoring of Britain's roads.

[www.northgate-is.com/publicservices](http://www.northgate-is.com/publicservices)

“Let's make change work”