



Social landlords are obliged to make an Energy Performance Certificate (EPC) available to prospective new tenants or buyers.

With our unrivalled knowledge of housing management solutions and our experience in the EPC market we are uniquely placed to provide a fully integrated EPC solution, whether you want to produce your own EPCs or you're looking to outsource to expert partners.

## Energy Performance Certificates for Social Housing

### Helping Social Housing tenants be energy efficient

Northgate operates market leading, Government-approved Energy Assessor accreditation schemes, UK-wide, including domestic on-construction assessment.

#### What is an EPC?

It provides two key things:

- A rating of the energy performance of your property in the form of an A-G graph similar to those used on domestic appliances.
- A set of recommendations indicating what actions can be undertaken to improve the energy performance of the property.

#### Why do I need one?

- It's a statutory requirement under the European Energy Performance of Buildings Directive.

- The recommendations report gives valuable information which will enhance understanding of your stock and help you assess the environmental impact on your local community and national programmes.
- The EPC also gives information to your tenants about the environmental impact of your property and if recommendations are carried out this will provide your tenants with a real and visible reduction in their energy bills.
- The EPC ratings may be used as "evidence" in any grant or CERT funding applications

#### How do I get one?

You may be considering keeping the work in house, using your existing surveyors to produce EPCs.

Northgate provides a "one stop shop" to provide a complete service for your energy certification needs.

Northgate provides integrated smart solutions allowing you to realise the full potential of the valuable EPC data.

Or

If you are considering a third-party specialist EPC provider to undertake the work for you, then Northgate has UK-wide access to Domestic Energy Assessors (DEAs) or On- Construction Energy Assessors (OCEAs) - required for newly built dwellings - through key partners who provide high quality nationwide coverage with guaranteed turnaround SLAs.

### How can I produce EPCs using my existing in-house resources?

Northgate can provide you with a full end-to-end solution, including: training, accreditation, EPC production and lodgment and housing energy management.

### How much will it cost?

For an in-house solution there is an initial cost to train and accredit your surveyors, while the cost of using the Northgate EPC software and lodgment fees with the central Government register will be covered by a single low cost payment for each EPC created.

If you wish to integrate the data with your housing management software, an initial set-up charge is all you need to pay.

If you decide to use a third-party provider, recommended by Northgate, our partners will produce EPCs for you at the commercial rate.

Why you should consider speaking to Northgate

1. Building on our unrivalled experience in the public service and housing management arena, we have the capability to provide integration with your housing management system in order to store EPC information and improve the quality of data held.
2. We are the only provider who can use Buying Solutions, to simplify your procurement process and reduce time and effort by avoiding the OJEU tendering process.
3. The Northgate solution offers you a means of providing EPCs using your existing resources more effectively, whether you decide to opt for an in-house or outsourced solution.

Why not ask someone who's already using Northgate for their Social Housing EPCs? We'll put you in touch.

### Let's talk

With Northgate you get cost-effective innovation from public service experts. We help you increase efficiency and provide excellent service. Let's meet and discuss it.

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### About Northgate Public Services

Teamwork, transformation, results. These three words summarise what you get from Northgate. Most of all, results.

Northgate is a public sector and utilities specialist that operates within strategic client partnerships to make change work for you. We help you transform your business processes, streamline the customer experience and reduce overhead.

Northgate clients achieve lower costs, less paperwork, better performance and more joined-up working. Northgate partners over 95% of UK local authorities and every UK police force.

Our technology manages over 40% of the country's social care records, processes over £12 billion of revenues and benefits, drives the electoral administration systems for 18 million people, manages over three million local authority and housing association properties worldwide, supports the national system for reporting police performance and enables real-time monitoring of Britain's roads.

[www.northgate-is.com/publicservices](http://www.northgate-is.com/publicservices)