

Northgate energyFLOW is a powerful online productivity tool that allows both organisations and independent Energy Assessors to manage their work more efficiently and effectively.

### Northgate energyFLOW

## Helping you to serve your customers better!

energyFLOW will help you improve the level of service to your clients, through effective workflow & tracking processes.

energyFLOW will help you increase your productivity, by eliminating time consuming administration.

Northgate energyFLOW enables organisations, groups of Energy Assessors or individual assessors to better manage both Energy Performance Certificates (EPC) and Energy Assessors undertaking the work.

A powerful online productivity tool, energyFLOW improves the workflow process from point of order through to EPC completion, vastly reducing associated back-office administration tasks through effective and efficient tools.

#### The benefits to you:

- Increase your productivity, through
- Reducing manual back-office administration (telephone, fax, re-keying of information)
  - Use of energyFLOWs centralised diary management functionality to keep all your appointments visible in one place
  - Seamless link with optional PDA to allow appointment confirmation, completion and submission of the EPC without returning to the office

- Branding with your company's identity to reinforce your service each day
- Implementing an online service, providing corporate-type levels of service
- Improving the quality of communication, service and delivery.

#### The benefits to your clients:

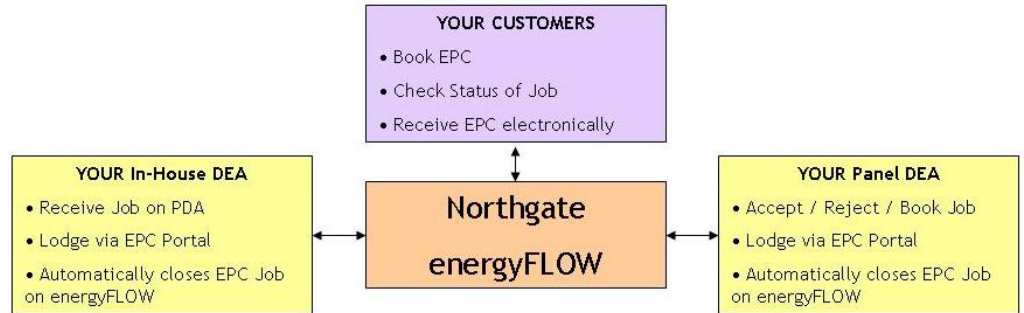
Improve your level of service to your clients, allowing them to:

- View your calendar for free appointment slots
- Book an EPC directly online
- Track the status of the EPC, 24/7
- Receive the completed EPC and associated Energy Graph electronically.

#### Choose Northgate for their expertise

Northgate are a market leading supplier of IT solutions to major corporations and public sector bodies, backed up by over 15 years experience in the energy sector.

*"Let's make change work"*



Northgate is a highly sought-after accreditation organisation because we offer far more than just accreditation for both corporate and individual customers.

**Source of work**

Northgate energyFLOW is designed to allow individual Energy Assessors, or groups of Energy Assessors to receive work panelled from other energyFLOW users, panel networks, public sector organisations or corporate clients.

In addition, it allows you to provide a nationwide service, enabling you to panel work out to an energyFLOW user in a different region, whilst retaining full control and visibility of the work at all times.

**Even greater efficiency with mobile**

Northgate energyFLOW integrates seamlessly with proven mobile technology, improving efficiencies even further. Using the Northgate EPC Mobile combined with energyFLOW, it streamlines your entire administration process, providing a virtually 100% automated process from end to end, allowing you to grow your business and balance your home life.

**Accreditation schemes for all sectors**

We are licensed to operate accreditation schemes UK-wide, for all types of property or building, offering a consistent quality service that builders, owners, landlords and tenants can rely on.

**Easy to join**

- Joining us is easy; applicants need to submit:
- A completed and signed application form
  - A basic criminal records disclosure certificate (where required)
  - Proof of Energy Assessor qualification
  - Proof of Professional Indemnity Insurance cover (Northgate can also provide this).

For more information on energyFLOW, Mobile Working, or how to join our scheme, please email us at [dea@northgate-is.com](mailto:dea@northgate-is.com), or give us a call on 0117 906 4402.

**Let's talk**

With Northgate you get cost-effective innovation from public service experts. We help you increase efficiency and provide excellent service. Let's meet and discuss it.

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**About Northgate Public Services**

Teamwork, transformation, results. These three words summarise what you get from Northgate. Most of all, results.

Northgate is a public sector and utilities specialist that operates within strategic client partnerships to make change work for you. We help you transform your business processes, streamline the customer experience and reduce overhead.

Northgate clients achieve lower costs, less paperwork, better performance and more joined-up working. Northgate partners over 95% of UK local authorities and every UK police force.

Our technology manages over 40% of the country's social care records, processes over £12 billion of revenues and benefits, drives the electoral administration systems for 18 million people, manages over three million local authority and housing association properties worldwide, supports the national system for reporting police performance and enables real-time monitoring of Britain's roads.

[www.northgate-is.com/publicservices](http://www.northgate-is.com/publicservices)